

Statement of Volatility

This is a statement about the volatility of customer data on these ClearCube products:

| Zero | CI | ien | ts |
|------|----|-----|----|
| | | | |

| CD1022/24 | CD5022/24 Zero+ | CD7842/44 Zero+ | CD7522/24M | CD9742/44 | CD7522P |
|-----------|-----------------|-----------------|------------|-----------|------------|
| CD1042/44 | CD7022/24 Zero+ | CD7032/34T | CD7526 | CD7722/24 | CD9526 |
| CD2022/24 | CD7032/34 Zero+ | CD8842/44T | CD7542 | CD7742/44 | CD9522P |
| CD7032 | CD7042/44 Zero+ | CD9542 | CD7552 | CD7922/24 | CD9522/24M |

CD9722

Thin Clients

| C5Pi | C4Pi 8gb | CD8809 | CD8840 | CD8842/44 | DTiCR143 |
|----------|----------|--------|--------|-------------|----------|
| C4Pi 2gb | C3Pi+ | CD8832 | CD8864 | CD8842/44-2 | DTi3522 |
| C4Pi 4gb | CD8805 | CD8816 | CD8843 | CD7042F | |

ClientCubes & KVM's

| CC NET-2 | CC NET-4 SFF | CC NET-4Q | F1DN204KVM-UN-4 | SC945DPHC-400 |
|-----------------|-------------------|------------------|-----------------|---------------|
| CC NET-4 | CC NET-8 | SA-DPN-4Q-P | F1DN204MOD-PP-4 | Cybex SC920 |
| CC NET-4 SFF KM | ClientCube Secure | F1DN204KVM-UNN-4 | F1DN208KVM-UN-4 | SC985DPH-4 |

Blade PCs

| A6112 | R3212 | M1028S | M1032 |
|--------|--------|--------|-------|
| A6108E | R3092D | M1029D | |

NUC Mini PC's

| DTi5832 | DTi3722 | DTi7722 | DTi71322/42 | DTi51322/42 |
|-------------|-------------|-------------|--------------|-------------|
| DTi3522 | DTi5722 | DTi51122/42 | DTi71322/42R | DTi71322/42 |
| DTi31322/42 | DTi71122/42 | DTiCR143 | DTi71360F | DTi71233T |

Chassis

| A3100 R4300CB | RCD4012 | RCD4010 |
|---------------|---------|---------|
|---------------|---------|---------|

Fiber Transceivers & Media Converters

| F6150 | F6150G | F6151 | F6151G |
|-------|--------|-------|--------|
| | | | |

Workstations & Servers

| EdgeCube | CAD Elite DS | M4221D | M4111 | M3120 |
|----------|--------------|--------|-------|-------|
| M1029D | M1028S | SRW | SRW-C | |

Host Card Kits

V5422 Dual V5442 Quad

512.652.3500

866.652.3500

512.652.3400











Zero Clients, ClientCube's, Fiber Transceivers, and Fiber Media Converters

ClearCube zero clients, Belkin KVM/KM switches, Belkin DCUs, fiber transceivers, and fiber media converters use two types of memory to store customer information: volatile (RAM) and non-volatile (NVRAM).

Zero clients, fiber transceivers, and fiber media converters use RAM to store customer data during normal operation. When the devices are powered off, RAM is erased. This includes processor cache, which is volatile RAM. When power is removed from the devices, all cached data is cleared. RAM is not removable from zero clients, fiber transceivers, or fiber media converters.

NVRAM is not automatically erased when zero clients, fiber transceivers, and fiber media converters are powered off. NVRAM contains the embedded system that performs device functions, contains configuration data, and diagnostic logs. NVRAM is not removable from zero clients, fiber transceivers, or fiber media converters. When zero clients are powered on, configuration and diagnostic data is available from a password-protected, browser-based interface. This interface can be disabled.

Blade PCs, Workstations, Mini PCs, Thin Clients, Chassis, and SmartVDI Servers

ClearCube Blade PCs, Workstations, Mini PCs, Thin Clients, Chassis, and SmartVDI devices use two types of memory to store customer information: volatile (RAM) and/or non-volatile (NVRAM). RAM is used to store customer data during normal operation. When devices are powered off, RAM is erased. This includes processor cache, which is volatile RAM. When power is removed from a device, all cached data on the processor is cleared.

NVRAM contains system startup and configuration data and is not automatically erased when a device is powered off. There is no externally accessible NVRAM on a device that holds customer data. Clear NVRAM on devices with batteries by momentarily interrupting system battery power. Removing the system battery from its holder interrupts power. Hard Drive, SSD, flash media, embedded flash storage are of various sizes depending on customer configuration. A low-level format can erase the data stored on these types of media.

Sincerely,

Doug Layne

President / CEO

doug.layne@clearcube.com

Doug Layne

O: +1.512.652.3410 | C: +1.512.797.6051 | F: +1.512.652.3313





